

Course Overview

Team Leader

Advanced Apprenticeships (Level 3)



The iSales way

Designing and delivering innovative, high quality apprenticeship programmes and bespoke training courses that will provide the knowledge and skills that businesses want and need to grow.

Our results speak for themselves with an 87.5% pass rate across all courses of which 70% of all learners achieved a merit or distinction. We are committed to sourcing for you the best local talent and or training your existing staff. With a vested interest in successful outcomes; it is our primary goal to deliver you a clear ROI for every employee.



Duration and delivery method

Over 13 Months, the course is delivered through blended learning approaches to include monthly classroom, online and through regular workplace projects and observations. Programmes can be tailored or delivered in-house for 6 or more learners.



Course content

- Business, team and individual communication
- Leading people
- Managing for results
- Building relationships
- Operational and project management
- Governance, compliance, value for money and budget control
- Planning, organisation, time and priority management
- Problem solving, decision making and escalations
- Self-awareness, avoiding biases and inclusivity
- Developing emotional intelligence



Who is this course for?

This training course is suitable for individuals with first line management responsibilities. Key responsibilities are likely to include supporting, managing and developing team members, managing projects, planning and monitoring workloads and resources, delivering operational plans, resolving problems, and building relationships internally and externally.

Entry Requirements

Individual employers will set the selection criteria. Level 2 English and Maths must be achieved, prior to taking the end-point assessment.

Professional Accreditation

On completion, apprentices may choose to register as Associate members with the Chartered Management Institute (CMI) and/or the Institute of Leadership & Management, to support their professional career development and progression.



Talk to us to find out more

For information on our courses, government funding, levy or bespoke training solutions, contact us: **01923 606810** or email **info@isalesacademy.co.uk**